

2022 Virtual Conference: Inclusive Diversity Recruiting:
Hiring with Equity

Good Recruiting

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Diverse Recruiting:
Inclusive Recruiting Strategies for Any
Organization

Presented by: Angeline Washington

WHO AM I

Angeline Washington

University of Dayton

Associate Director of Workforce Diversification

- Resident of Dayton, OH
- B.S. in Sociology
- 20+ years in Talent Acquisition



WHAT YOU CAN EXPECT TO LEARN:

- > What *good* recruiting is compared to traditional recruiting models
- > Inclusive recruiting strategies that can be applicable in any type of organization
- > Why inclusive recruiting doesn't stop when a candidate is hired
- > Strategies to keep your diverse workforce from leaving as quickly as they are hired

WHY IS DIVERSITY IMPORTANT IN THE WORKPLACE?

- Creates a workplace population with representation that is similar to the markets in which it operates
- It demands that the workplace is safe and inclusive for all individuals
- Different backgrounds and perspectives lead to diverse ideas, knowledge, and ways of doing things
- It develops a collective behavior that encourages all individuals and employees to best use their talent
- Capitalizing on a diverse workforce enhances the organization's competitive position in the marketplace

IMPORTANT DIVERSITY AND INCLUSION WORKPLACE STATS

- 48 percent of Generation Z (9-24 yro) are racial or ethnic minorities
- Millennials (25-40 yro) are 16 percent more diverse than Baby Boomers
- Diverse companies enjoy 2.3 times higher cash flow per employee
- Diverse management has been shown to increase revenue by 19 percent
- Gender-diverse companies are 15 percent more likely to beat industry median financial returns
- More than 3 out of 4 workers prefer diverse companies

GOOD RECRUITING VS TRADITIONAL RECRUITING

GOOD RECRUITING

- Actively seeks out job candidates from all groups, with special attention to underrepresented populations
- Regularly and intentionally examines recruiting processes to ensure they are inclusive of all
- ➤ Takes actions to removes barriers that prevent all candidates from having equal opportunity during the hiring process.

TRADITIONAL RECRUITING

- Actively seeks out job candidates from traditional markets, with no special attention to underrepresented groups
- Regularly and intentionally examines recruiting processes for best practices that focus on traditional markets
- ➤ Only takes actions to ensure hiring processes are in compliance with government mandates



INCLUSIVE RECRUITING STRATEGIES







MARKET ANALYSIS

RESOURCES/TOOLS

PROCESS



EMPLOYMENT CONSIDERATIONS



MARKET ANALYSIS

As you consider the talent you need for your new/replacement role, one of the first things to understand is the market for that talent.

- Type of Candidate Internal/External/Active/Passive
- Location Domestic/International, Local/National
- Qualifications Skill/Education Level
- Salary/Benefits Competitive Position

TYPES OF CANDIDATES

ACTIVE TALENT

- Actively seeking open roles
- More likely to search on careers' sites/job boards
- More likely to apply within first week
- Tend to be less qualified

PASSIVE TALENT

- Not actively seeking a new role
- More likely to find out about role through direct sourcing/outreach
- More likely to apply towards the end of search
- Tend to be more qualified

ADVERTISEMENT/JD

- Attractive/Engaging Marketing Summary
- Inclusive Language
- Appropriate Minimum/Preferred Qualifications
- Explicit Application Instructions
- Salary/Benefits

INTERNAL RESOURCES/TOOLS

RESOURCES

- HR/Recruiters
- Department Staff
- Search Committee
- Office of Diversity and Inclusion
- Related Departments
- Career Services
- Affinity Groups

TOOLS

- ATS
 - Talent Pools
 - Previous Position Pools
 - Search Function
- Listservs/Distribution Lists

EXTERNAL RESOURCES/TOOLS

RESOURCES

- Traditional Job Boards
 - Indeed
 - Monster
- Diversity Job Boards
 - NBMBA (National Black MBA)
 - FairyGodBoss
 - DisabilityIN
- Social Media
 - LinkedIN
 - Facebook
 - Twitter
- Local Networks
- Discipline Specific Assoc's/Orgs
- Diversity Specific Assoc's/Orgs
- Friends/Family

TOOLS

- Job Postings
- Social Media Posts
- Recruitment SEO (Search Engine Optimization)
- Distribution List/Databases
- Conferences/Seminars
- Lunch & Learns
- Social Mixers
- Chapter Meetings/Events
- Word of Mouth

ONLINE POLL

What is the top source of talent in the US?

WHY INCLUSIVE RECRUITMENT EFFORTS DON'T STOP WHEN A CANDIDATE IS HIRED

Considering employee referrals are one of the top sources of talent for most companies, it is extremely important to focus efforts on retaining the talent that's hired.

- 88% of employers rate employee referral programs as the best source of applicants
- Employee referrals account for **30-40%** of all hires
- 45% of referral hires stay longer than four years, compared to only 25% of job board hires
- 1 in 5 new hires are unlikely to recommend an employer

STRATEGIES TO RETAIN DIVERSE TALENT

- Develop and Maintain an Inclusive, Equitable Workplace
- Promote Employee Referrals
- Increase Your Focus on Talent Development
- Improve Flexibility in the Workplace

QUESTIONS





WORK SITED

- Built-In | <u>57 Diversity in the Workplace Statistics You Should Know</u> | Bailey Reiners | October 20, 2021, Updated: June 29, 2022 |
- Work Institute | <u>"2020 Retention Report</u>: Insights on 2019 Turnover Trends, Reasons, Costs & Recommendatons<u>"</u>
- CareerBuilder | "2020 Employee Referral Programs Benchmark Report." | Accessed on March 13th, 2022.