## **Equitable Hiring Practices**

**Inclusive Diversity Recruitment 2022** 

#### **By. Cristina Costa**





## Poll #1: What is your biggest hiring challenge now?

## Hiring Trends in 2022

- $\checkmark$  73% of employers are currently struggling to hire and retain employees
- $\checkmark$  77% of employers agree that diversity will be a crucial factor in the future of recruiting.
- $\checkmark$  59% of people leaving their jobs want a company that better fits their values
- ✓ 72% of employees would leave or consider leaving their company for a more inclusive one





### **Poll #2:**

## What is the largest obstacle you face in your diversity hiring process?

a) Finding diverse talent b) Attracting diverse talent c) Engaging diverse talent d) Building a strong employer brand e) Ensuring a good candidate experience f) Hiring diverse talent

## **The VALUE of Diversity and Inclusion**

### **Diversity**: is about representation

**Inclusion**: fostering a sense of value and belonging







✓ Diverse teams are 87% better at making decisions

Diverse management teams lead  $\checkmark$ to 19% higher revenue

Millennials are 83% more likely to be engaged at work at inclusive companies.







# **Diversity Trends in Hiring**



Diversity hiring is based on merit with special care taken to ensure processes have reduced biases

✓ 76% of job seekers said diversity was important when considering job offers.

- $\checkmark$  37% of workers and job seekers said they wouldn't apply to a company that was rated negatively by people of color.
- $\checkmark$  35% of HR leaders say diversity, equity, and inclusion are among their top five priorities for 2022.









## **Obstacles for Hiring Diverse Talent**

### **Limited Candidate Sourcing Pools**

### Not inclusive **Company Culture**

#### **No Salary** Transparency





### Hiring Manager/Recruiting **Biases**

### Lack of diversity hiring metrics

### No public facing diversity data

#### **Biases throughout the** interview process



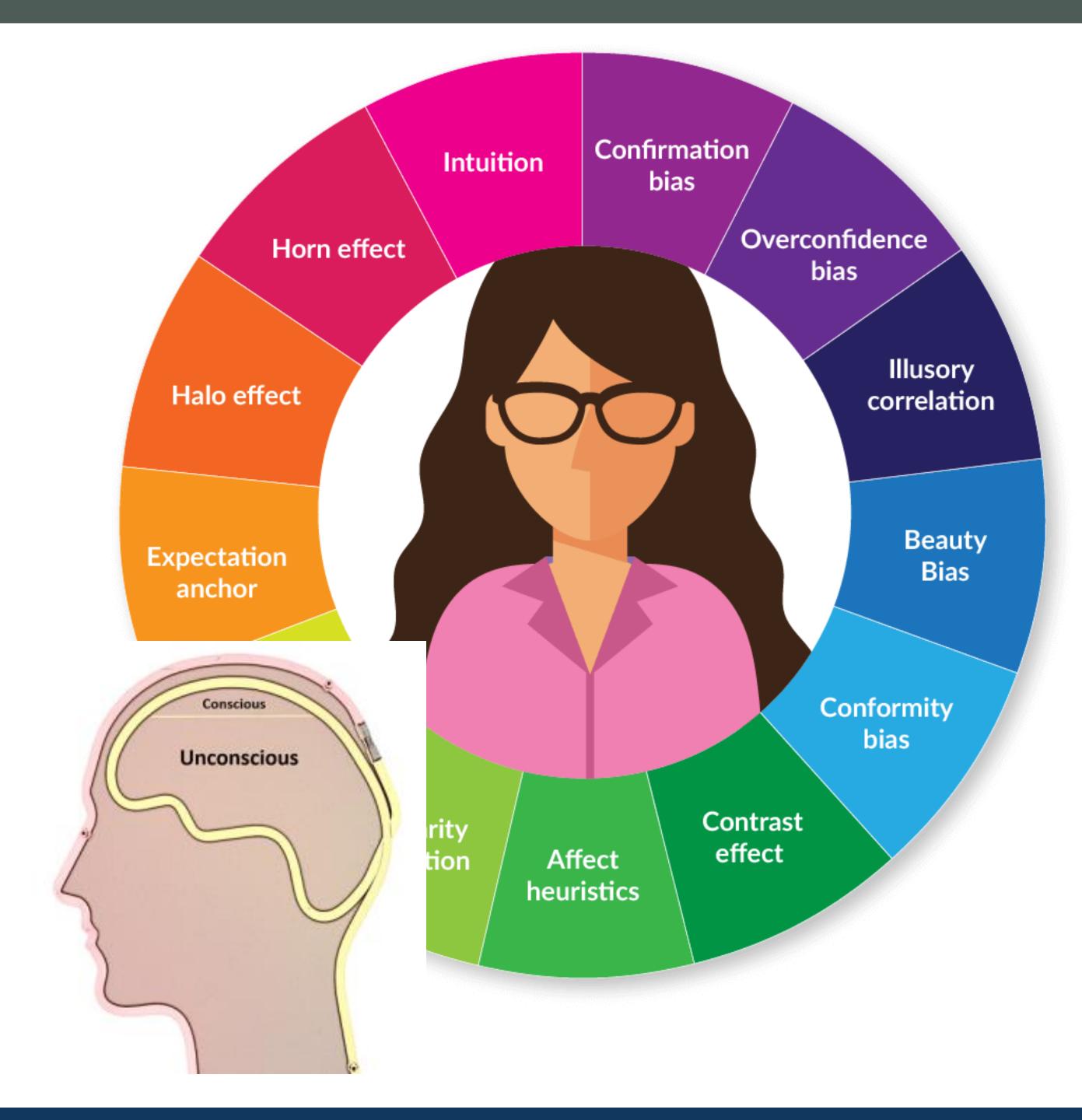
## What is Bias?

### Unconscious/Implicit Bias:

Stereotypes about certain groups of people that we don't realize we have

## Explicit/Conscious Bias:

Refers to the attitudes and beliefs we have about a person or group on a conscious level



## **Unconscious Biases in the Hiring Process**

- **1. Confirmation Bias:** looking to confirm
  - our own opinions and pre-existing ideas
- **2.Perception Bias:** stereotypes and
  - assumptions about different groups
- **3. Affinity Bias:** feeling a connection to those most similar to us
- 4. Halo Effect: projecting positive qualities without knowing them



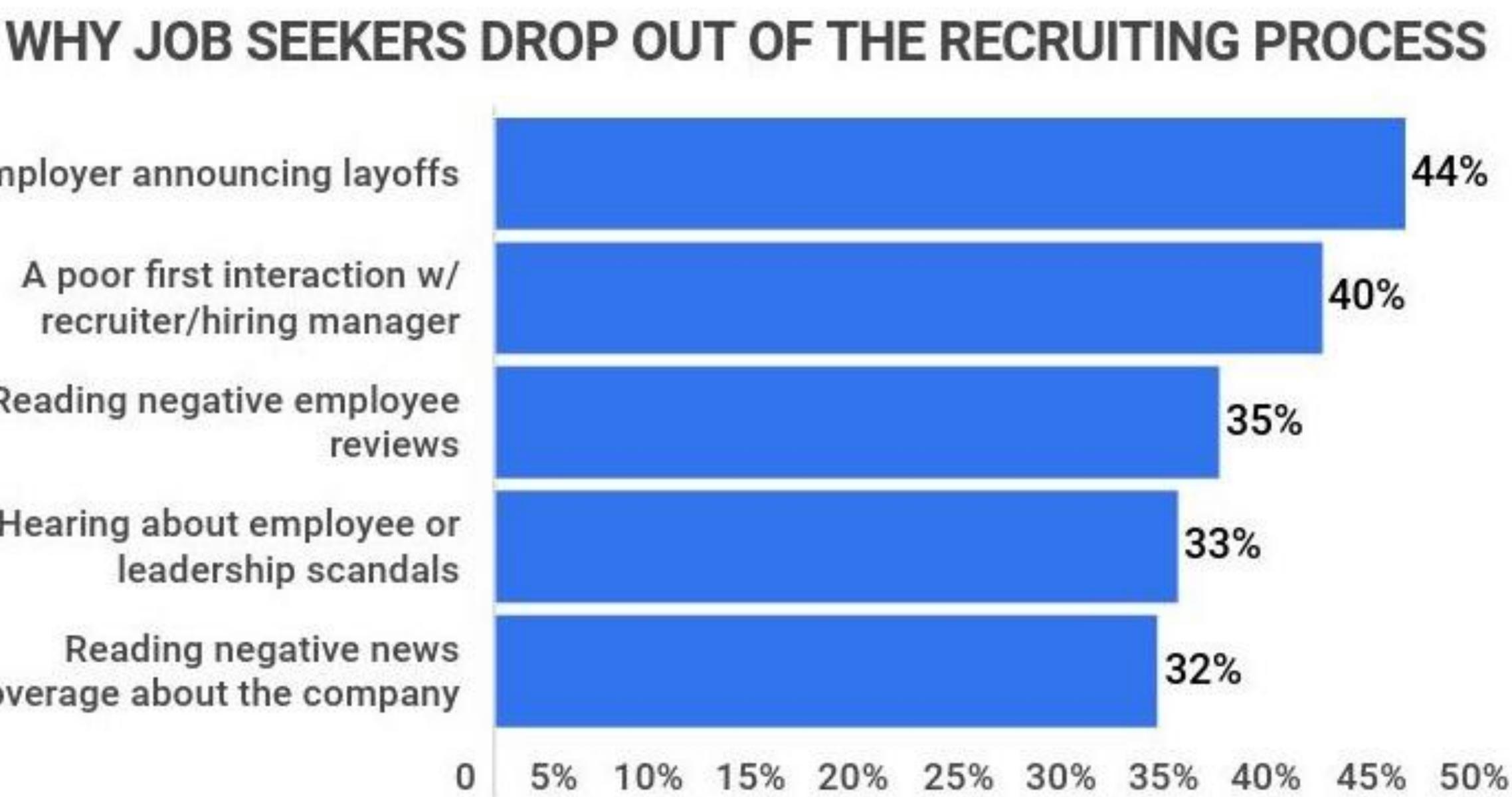
Employer announcing layoffs

A poor first interaction w/ recruiter/hiring manager

Reading negative employee reviews

Hearing about employee or leadership scandals

Reading negative news coverage about the company







## **Equitable Hiring Practices**

- 1. Mitigate bias -- train your team!
- 2. Rewrite job descriptions
- 3. Go blind for the resume review
- 4. Give a work sample test/project
- **5. Standardize Interviews**
- 6. Set diversity goals/metrics





## **Develop an Equitable Hiring Process**

## **Step 1:** Conduct a diversity hiring audit on your current hiring process



**Step 2:** Pick one metric to improve for your diversity hiring goal



awareness

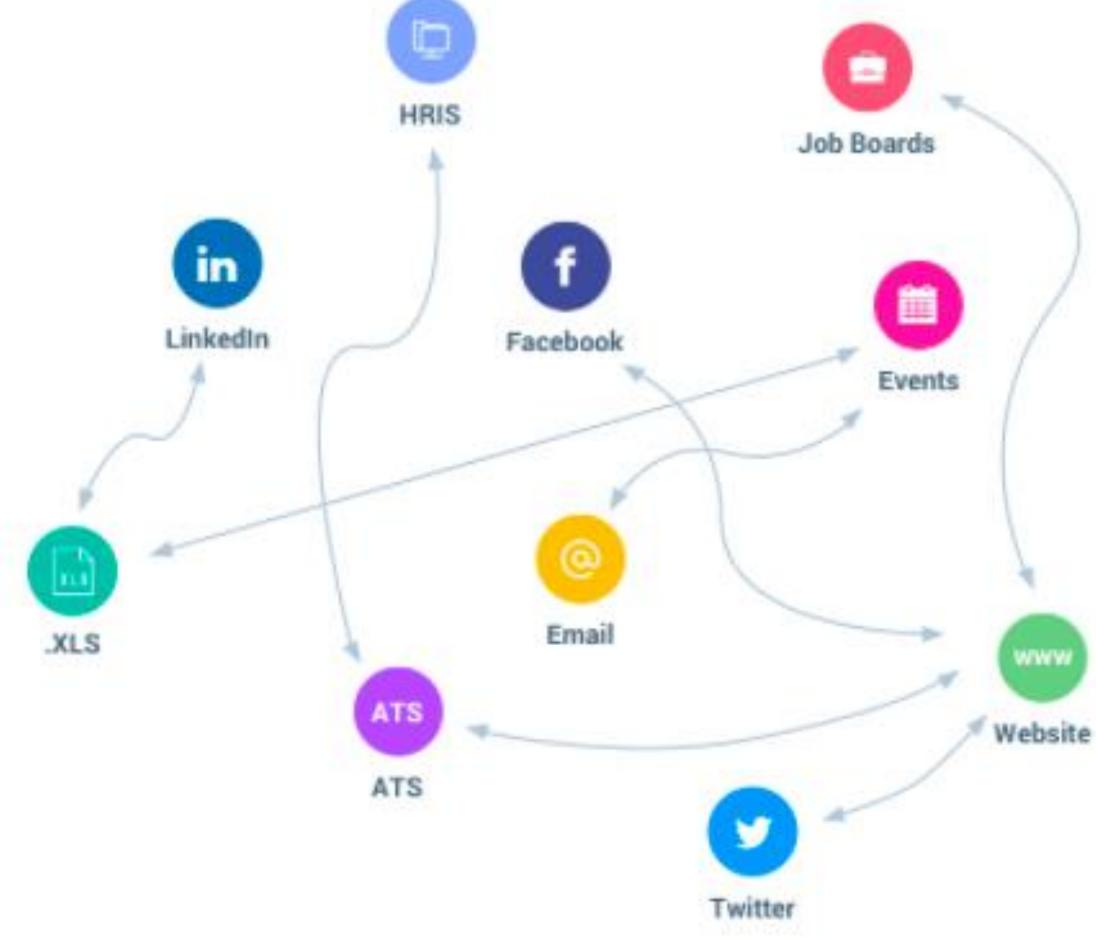
#### consideration

interest





# **Step 3:** Increase your diversity hiring in your candidate sourcing pools



Leverage Employee Resource Groups -- $\checkmark$ ask your diverse hires for referrals! Job boards for Diverse candidates such as:  $\checkmark$ **DiversitytoHire, JobStars or JopWell** Professional organizations for diversity:  $\checkmark$ ALPFA, NSBE, NOW, GLAAD, Diverse community groups like **Techqueria**,  $\checkmark$ **SheGeeksOut, BlackTechPipeline** Alumni Groups or Career Centers at  $\checkmark$ community colleges or state universities Establish **Boolean search strings** for diversity finds on LinkedIn





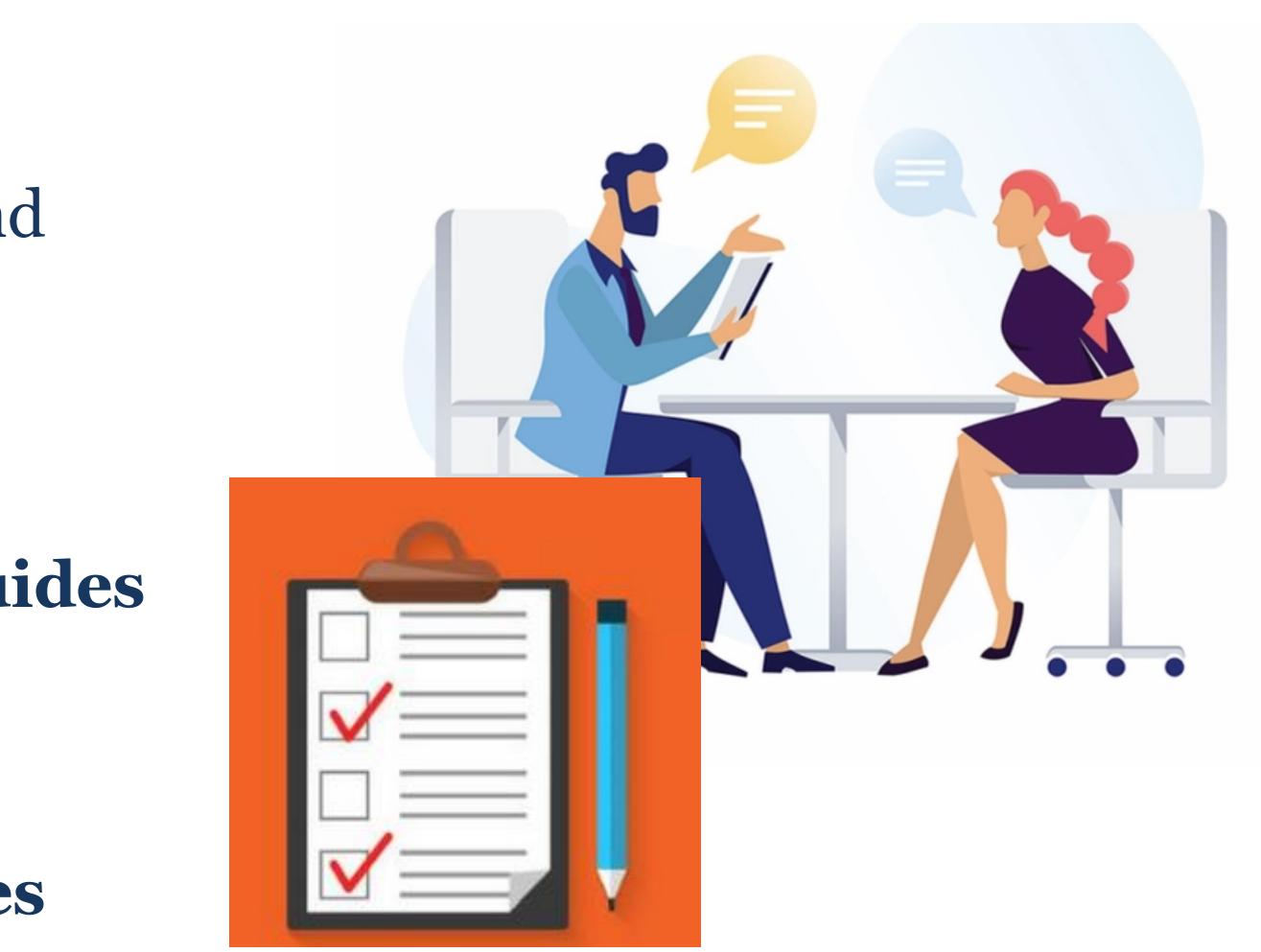
**Step 4:** Increase your diversity hiring in candidate screening and interview process

✓ Use Structured Interview Guides

Provide interview coaching

Get feedback from candidates

**Step 5:** Evaluate your diversity hiring metrics



## **Poll #3: What is one thing you can start** doing to improve your diversity hiring process?

- **1. Seek to understand**

2. Rewriting job descriptions 3. Go blind for the resume review 4. Give a work sample test/project **5. Standardize Interviews 6. Set diversity goals/metrics** 

"In a world where companies seek to be equal opportunity employers they need to reevaluate who is receiving these opportunities and whether the system is equal at all."





# Website: www.ccostacoaching.com/ LinkedIn:

<u>linkedin.com/in/cristina-nicole-costa-/</u>

### **Email:**

cristina@ccostacoaching.com

## **Connect with me!**







#### Cristina Costa (She/Her)

Talent Development | Career and Empowerment Coach | Diversity and Inclusion Educator & Public Speaker | Empowering BIPOC Career Changers with the Clarity, Skills and Confidence to Succeed





Thank You. Any Questions?

